

DATE: November 4, 2025

TO: 911 Emergency Response Advisory Committee

FROM: Joshua Jenkins, Lieutenant, Washoe County 775/321-4910,
jjenkins@washoecounty.gov

THROUGH: Sheriff Darin Balaam, Washoe County Sheriff's Office

SUBJECT: Recommendation to approve reimbursement for the purchase of Tactical E911 Operator Stations (computers, monitors) to support PSAP operations in an amount not to exceed \$6,931.54

SUMMARY

Public Safety Equipment for the Washoe County Sheriff's Office Communications PSAP:

The Communications Center requests reimbursement for the acquisition of two (2) Dell Pro Max Tower T2 FCT2250 computers and four (4) Dell Pro 34 Plus monitors-P3424WEB which will be utilized by the Dispatch operators working in the Real Time Intelligence Center. These stations are required to support NG-911 call handling, computer-aided dispatch (CAD), RapidSOS integration, and enhanced situational awareness tools such as Drone as a First Responder, Real time intelligence, and live view camera and body camera information, all housed within the Northern Nevada Regional Intelligence Center. The housing of Emergency dispatch operators within the Northern Nevada Regional intelligence Center will allow them access to additional resources such as license plate reader technology, drone as a first responder live video feeds, live view Axon Body camera feeds, and information from on-site crime analysts which will enhance first responder safety and communication abilities.

NRS APPLICABLE

NRS 244A.7645 authorizes funding for the acquisition, maintenance, replacement, and upgrade of equipment and software necessary to operate the enhanced 911 telephone system, including hardware that directly supports PSAP operations.

STAKEHOLDER REVIEW(s)

Stakeholders are the regional PSAPs:

- Washoe County Sheriff's Office Communications
 - City of Reno Public Safety Dispatch
 - City of Sparks Emergency Communications
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PREVIOUS ACTION & BACKGROUND

The E911 Emergency Response Advisory Board has previously approved reimbursement for training and technology upgrades (e.g., RapidSOS, IAED). This request continues those enhancements by modernizing PSAP operator stations, ensuring compliance with NG-911 standards and continuity of operations.

FISCAL IMPACT

The Enhanced 911 Fund is a special revenue which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system. Budget authority exists within the Fund to acquire and replace PSAP equipment, ensuring dispatchers have the tools necessary for public safety operations.

Dell Invoice No. 10842380068 (dated October 19, 2025), and Dell Invoice No. 10842036771 (dated October 16, 2025), provides the following items:

- Dell Pro Max Tower T2 FCT2250 computers – 2 units @ \$2,335.77 each = \$4,671.54
 - Dell Pro 34 Video Conferencing Monitor P3424WEB– 4 units @ \$565.00 each = \$2,260.00
 - TOTAL = \$6,931.54
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RECOMMENDATION

It is recommended that the E911 Emergency Response Advisory Committee approve the request reimburse all costs associated with the purchase of Tactical E911 Operator Stations (computers, and monitors) for the Washoe County Sheriff's Office Communications Center, in an amount not to exceed **\$6,931.54**

POSSIBLE MOTION

Move to approve the reimbursement request for the Washoe County Sheriff's Office Communications Center to acquire 2 computers and four monitors, supporting NG-911 and dispatch operations, in an amount not to exceed **\$6,931.54**



DELL MARKETING L.P.
One Dell Way
Round Rock, TX 78682

FID Number: 74-2616805
Inquiries: www.dell.com/ordersupport/
Dell Online: <http://www.dell.com>

Invoice

BILL TO:

WASHOE COUNTY COMPTROLLER
ACCOUNTS PAYABLE
1001 E 9TH ST
BLDG D-200
RENO, NV 89512-2845

SHIP TO:

WASHOE COUNTY COMPTROLLER
HELP DESK
WASHOE COUNTY TECH SERVICES
230 EDISON WAY
RENO, NV 89512

PLEASE REVIEW DELL'S [TERMS & CONDITIONS OF SALE AND POLICIES](#), WHICH GOVERN THIS TRANSACTION

[VIEW YOUR ORDER DETAILS ONLINE](#)

Invoice No: 10842380068**Customer No: 140795983****Order No: 1025576923****Page 1 of 2**

Purchase Order:	4500043275	Sales Rep:	LAUREN_SELLERS
Payment Terms:	Credit/Deb.Card	Customer Agreement #:	23026 / 99SWC-NV24-20046
Invoice Date:	10/19/2025	Contract Code:	C000001119003
Shipped Via:	FEDERAL EXPRESS	Waybill Number:	484183392686
Order Date:	10/16/2025	Contract Name:	Dell NASPO Computer Equipment PA - Nevada

Item Number	Description	Qty	Unit	Unit Price	Amount
210-BPSQ	Dell Pro Max Tower T2 (FCT2250) CTO Base System Service Tags: 2S8JMD4 , 1S8JMD4	2	EA	2,335.77	4,671.54

FOR SHIPMENTS TO CALIFORNIA, A STATE ENVIRONMENTAL FEE OF UP TO \$6 PER ITEM WILL BE ADDED TO INVOICES FOR ALL ORDERS CONTAINING A DISPLAY GREATER THAN 4 INCHES. PLEASE KEEP ORIGINAL BOX FOR ALL RETURNS. COMPREHENSIVE ONLINE CUSTOMER CARE INFORMATION AND ASSISTANCE IS A CLICK AWAY AT WWW.DELL.COM/PUBLIC-ECARE TO ANSWER A VARIETY OF QUESTIONS REGARDING YOUR DELL ORDER.

YOU WILL BE CHARGED AUTOMATICALLY FOR THIS INVOICE. PAYMENT FAILURE WILL RESULT IN COLLECTION ACTIVITY IF NO ACTION TAKEN TO RESOLVE THE BALANCE DUE IN A TIMELY MANNER.

USD

Sub-Total:	\$	4,671.54
Ship. &/or Handling:	\$	0.00
ENVIRO FEE:	\$	0.00
Taxable:		
\$	0.00	Tax:
Non-Taxable:	\$	0.00
\$	4,671.54	
Invoice Total:	\$	4,671.54



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Order Date:	10/16/2025	Contract Name:	Dell NASPO Computer Equipment PA - Nevada

Item Number	Description	Qty	Unit	Unit Price	Amount
619-BBQD	Windows 11 Pro	2	EA	-	-
340-ACBY	Dell Precision/Pro Max Desktops TPM	2	EA	-	-
389-FJMJ	Intel Core Ultra 7 vPro Processor Label	2	EA	-	-
817-BBBC	Not selected in this configuration	4	EA	-	-
340-ACQQ	No Option Included	2	EA	-	-
716-0806	Dell Limited Hardware Warranty Plus Service	2	EA	-	-
716-2184	ProSupport: 7x24 Technical Support, 4 Years	2	EA	-	-
716-2188	ProSupport: Next Business Day Onsite, 4 Years	2	EA	-	-
989-3449	Thank you choosing Dell ProSupport. For tech support, visit //support.dell.com/ProSupport	2	EA	-	-
817-BBBN	NO RAID	2	EA	-	-
379-BDZB	EPEAT Gold with Climate+	2	EA	-	-
631-BCDS	Intel vPro Active Management Technology	2	EA	-	-
387-BBLW	ENERGY STAR Qualified	2	EA	-	-
340-DNBV	Documentation	2	EA	-	-
619-BBPD	English, French, Spanish, Brazilian Portuguese	2	EA	-	-
389-FJZW	DAO REGULATORY LABEL 500W	2	EA	-	-
340-DTYP	Quick Setup Guide	2	EA	-	-
389-FKHB	US Reese coin battery Package Warning label	2	EA	-	-
340-CBUU	Shipping Material (DAO)	2	EA	-	-
340-DTSS	MOD,SHP MTL,DONINGTON,EPE,DAO	2	EA	-	-
817-BBBB	Custom Configuration	2	EA	-	-
461-AABV	No Accessories	2	EA	-	-
632-BBBJ	CMS Software not included	2	EA	-	-
389-BCGW	No UPC/EAN Label	2	EA	-	-
340-CKSZ	No AutoPilot	2	EA	-	-
630-ABBT	Activate Your Microsoft 365 For A 30 Day Trial	2	EA	-	-
658-BFVQ	Dell Pro Max Tower T2 FCT2250	2	EA	-	-
650-AAAM	No Anti-Virus Software	2	EA	-	-
620-AALW	OS-Windows Media Not Included	2	EA	-	-



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230 EDISON WAY
RENO, NV 89502-2306

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Payment Terms:	Credit/Deb.Card	Customer Agreement #:	23026 / 99SWC-NV24-20046
Invoice Date:	10/16/2025	Contract Code:	C000001119003
Shipped Via:	FEDERAL EXPRESS	Waybill Number:	485774130717
Order Date:	10/16/2025	Contract Name:	Dell NASPO Computer Equipment PA - Nevada

Item Number	Description	Qty	Unit	Unit Price	Amount
210-BGMM	Dell Pro 34 Plus Video Conferencing Monitor - P3424WEB	4	EA	565.00	2,260.00
	System Service Tags: 7WG5B84 , F7N5B84 , G7N5B84 , GYT5B84				
844-1966	Dell Limited Hardware Warranty	4	EA	-	-

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USD	
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Ship. &/or Handling:	\$ 0.00
ENVIRO FEE:	\$ 0.00
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Contract Name: Dell NASPO Computer Equipment PA - Nevada

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844-1960	Advanced Exchange Service 3 Years	4	EA	-	-